



DAY EXCURSION BOOKING TERMS & CONDITIONS

YOUR INVOICE: Your invoice is also your ticket and you will need to present it to the driver on boarding the coach. Please make sure you are at your designated stop 5 minutes before departure.

CHILDREN: Children up to the age for 14 yrs are entitled to the child fares stated at time of booking. **Please note** coach seat safety belting is not suitable for very small children or babies, the company do not supply booster cushions or baby seats. **Your child travelling without adequate safety belting will be travelling at your own risk.**

PAYMENT: All tickets must be paid for in advance.

CANCELLATION: If you cancel your booking 7 days or more before departure a cancellation fee of £4.00 per person will be applicable. For cancellations less than 7 days **NO REFUND WILL BE GIVEN.**
THEATRE AND ADMISSION DAY EXCURSIONS – WILL NOT BE REFUNDED

CANCELLATION BY THE COMPANY: Our day tours operate subject to minimum numbers therefore we may be forced to cancel a departure if bookings fall short of the necessary target. If we do have to cancel you will be notified 48 hours in advance and offered a refund or alternative excursion.

DELAYS: In the event of a major delay on route to the destination, we may be required to change the excursion location.

TRAVELLING AIDS: All wheelchairs, prams and pushchairs must be pre-booked.

PICK-UP AND DROP OFF POINTS: Drivers are not permitted to pick-up or drop off passengers at points not designated.

SICKNESS AND SOILING: If the vehicle is to be cleaned and disinfected due to sickness/soiling this may result in a £50 surcharge.

To make your booking Telephone: 01594 842859

Email: admin@jamesbevancoaches.com